

Service Name	Telecare Service
Background & Motivation	<p>In Taiwan, white collar industrial employees usually work overtime and are more stress. They have less time to exercise and that would increase the heart risk. Besides, blue collar workers exposed themselves to toxic elements, which may cause cancer. Therefore, both blue collar workers and white collar industrial employees need to concern more about their health.</p>
Content	<p>Telecare Service provides industrial workers and employees with remote monitoring healthcare service. The staff of the service center will take care of employees' and workers' health via the data on this healthcare system, for instance, their blood pressure. The service center staff will also call for professional medical support for these service users if the employees or workers needed.</p>
Expected Performance	<p>Telecare Service has executed in Kaohsiung area by Kaohsiung Municipal Hsiao-Kang Hospital. Currently, 1,354 workers in Kaohsiung had used this service and around 200,000 vital sign records were collected .Among these users, 31 found out their health problem and then asked for medical treatments because of using this service.</p> <p>Now, this service is cloned in Taipei for these white collar employees living in urban area. In the future, we hope that more and more people will try this service and keep themselves in good health.</p>